

ROSEWATER



ENERGY GROUP

WARRANTY

RoseWater Energy warrants that for a period of Three (3) years from the date of commissioning its products shall be free from defects under normal authorized use consistent with the product specifications and RoseWater Energy's instructions, the terms of the manual will take precedence. RoseWater Energy authorized Commissioning is mandatory for warranty coverage and shall be conducted by RoseWater Energy-trained personnel. Completed commissioning reports shall be submitted for RoseWater Energy's record keeping at RoseWater Energy. The warranty provides for repairing, replacing (at RoseWater Energy's discretion) for any equipment manufactured by it during the warranty period.

LIMITATIONS

There are limitations to this warranty coverage. The warranty does not provide to the customer or other parties any remedies other than the above. It does not provide coverage for any loss of profits, loss of use, costs for removal or installation of defective equipment, damages or consequential damages based upon equipment failure during or after the warranty period. No other obligations are expressed or implied. Warranty also does not cover damage or equipment failure due to cause(s) external to the unit including, but not limited to, environmental conditions, water damage, power surges or any other external influence.

The customer is responsible for all shipping and handling charges. Where products are covered under warranty RoseWater Energy will pay the cost of shipping the repaired or replacement unit back to the customer.

BATTERY WARRANTY

Note that battery warranty terms and conditions vary by battery and by intended use. Contact your RoseWater Energy sales representative or the Technical Support team at the above number to understand your entitlements under Battery Warranty.

WARRANTY CLAIMS

Any claim under this Limited Warranty must first be verified by your RoseWater dealer. All warranty defective items must be returned to RoseWater within 10 days of the repair for full credit of this part to the dealer/client. RoseWater Energy will provide Product return instructions upon approval of return request.

A Service Repair Order (SRO) and/or Return Authorization (RA) number will be issued ensuring that your service needs are handled promptly and efficiently.



Hub20



Hub40